Ceybold

Services

Advanced Vacuum Services

Advanced Vacuum Services

Easy, competent, reliable

The optimization of productivity, system availability and overall costs is a challenge you constantly have to deal with to be competitive and successful.

Therefore, service has a central role as a part of the supply chain.

Leybold is available worldwide for you as a reliable and competent partner with its service network.

We accompany your vacuum systems over the entire life cycle with an innovative and comprehensive range of services.

We consider ourselves as part of your value chain. For this reason, we are lined up to respond flexibly to market changes. And we continue to constantly develop ourselves further in order to be jointly successful with you.

Our Service Portfolio



At your disposal all over the world

How to reach us



We are available 24/7 to help you: +49 221 347 1000

Our staff with its extensive vacuum expertise will define the details of the service requirements together with you:

- Workshop repair

When returning your vacuum component please make sure to always include a completed and signed Declaration of Contamination.

Using our online return form is an easy option to fill in the Declaration of Contamination and print the accompanying shipping documents for your equipment shipment.

https://returns2.leybold.com/en_GB/

- On-site service

After arranging a service appointment our service engineer will visit your site to conduct the required maintenance.

Headquarter Germany

Leybold GmbH Bonner Strasse 498 D-50968 Cologne

T +49 (0) 221-347-1000 F +49 (0) 221-347-1250 service@leybold.com

www.leybold.com

Genuine Spare and Wear Parts



Your pump is delivering top performance day in and day out. Full functionality demands precise matching and accurate coordination between each individual component.

For this reason, demand the genuine spare and wear parts so that you can be sure to attain optimum performance and top quality.

Through our original spare parts we are offering more than only a supply of repair components:

Long life time:

All materials and also the components for maintenance, repair and refurbishing are subject to the highest quality requirements. Doing so we ensure a long, trouble free operation of you vacuum equipment.

Appropriate service kits:

We offer functional spare part kits for custom maintenance and repair work, so that you have all required materials directly at hand and perform this work as simply as possible (for example, a maintenance kit for filter change).

Availability:

With our global service and sales network we ensure the highest possible level of availability of our original parts for our worldwide customers.

On-site Service, Service Points and Service Technology Centers



Leybold maintains throughout the world Service Technology Centers and Service points also in your area.

Our service engineers undergo regular training and are kept abreast of all application specific special features. To ensure a rapid solution in case of problems our technicians carry with them all necessary tools and materials plus the needed genuine Leybold parts.

In our Service Technology Centers we offer vacuum service following global Leybold standards to ensure the highest quality levels. Our technicians are specialists in maintenance, overhaul and repair of your vacuum equipment.

We use worldwide applicable repair standards as well as special tools developed for your vacuum equipment. Moreover, the global Service Technology Centers are also linked to our production and development sites to ensure state of the art vacuum knowledge.

Are you running your vacuum equipment in processes using toxic or acid substances? Our Service Technology Centers have the best equipment available for proper decontamination of your equipment.

You will find an overview of our worldwide locations, as well as up-to-date contact data on our homepage:

www.leybold.com/en/services/

Sales and Service

Germany

Leybold GmbH

Leybold Gmbh Bonner Strasse 498 D-50968 Cologne T: +49-(0)221-347 1234 F: +49-(0)221-347 31234 sales@leybold.com www.leybold.com

Leybold GmbH

Sales Area North Branch Office Berlin Industriestrasse 10b D-12099 Berlin

+49-(0)30-435 609 0 +49-(0)30-435 609 10 sales.bn@leybold.com

Leybold GmbH Sales Office South

Branch Office Munich Karl-Hammerschmidt-Strasse 34 D-85609 Aschheim-Dornach T: +49-(0)89-357 33 9-10 F: +49-(0)89-357 33 9-33 sales.mn@leybold.com service.mn@leybold.com

Leybold Dresden GmbH Service Competence Center Zur Wetterwarte 50, Haus 304 D-01109 Dresden

Service: +49-(0)351-88 55 00 +49-(0)351-88 55 041 info.dr@leybold.com

Europe

Belgium

Levbold Nederland B.V. Belgisch bijkantoor

Leuvensesteenweg 542 B-1930 Zaventem

Sales: T: -+32-2-711 00 83 +32-2-720 83 38 sales.zv@leybold.com Service: T: +3 +32-2-711 00 82

+32-2-720 83 38 service.zv@leybold.com

France

Leybold France S.A.S.Parc du Technopolis, Bâtiment Beta 3, Avenue du Canada F-91940 Les Ulis cedex Sales and Service: T: +33-1-69 82 48 00 F: +33-1-69 07 57 38 sales or@levbold.com orsay.sav@leybold.com

Leybold France S.A.S.

Valence Factory
640, Rue A. Bergès
B.P. 107
F-26501 Bourg-lès-Valence Cedex
T: +33-4-75 82 33 00
F: +33-4-75 82 92 69 marketing.vc@leybold.com

Great Britain

Leybold UK LTD.

Unit 9 Silverglade Business Park Leatherhead Road Chessington Surrey (London) KT9 2QL Sales: +44-13-7273 7300 +44-13-7273 7301 sales.ln@leybold.com +44-13-7273 7320 +44-13-7273 7303 service.ln@leybold.com

Leybold Italia S.r.I. Via Filippo Brunelleschi 2 I-20093 Cologno Monzese Sales:

+39-02-27 22 31 +39-02-27 20 96 41 sales.mi@leybold.com Service:

T: +39-02-27 22 31 F: +39-02-27 22 32 17 service.mi@leybold.com

Netherlands

Levbold Nederland B.V.

Floridadreef 102 NL-3565 AM Utrecht Sales and Service: +31-(30) 242 63 30 +31-(30) 242 63 31 sales.ut@leybold.com service.ut@leybold.com

Russia

Levbold Russia

Vashutinskoe Road 15, Khimki, Moscow region, Russia +7 495 933 55 50 LeyboldRussia@leybold.com

Switzerland

Leybold Schweiz AG

Hinterbergstrasse 56 CH-6312 Steinhausen Warehouse and shipping address: Riedthofstrasse 214 CH-8105 Regensdorf Sales: +41-44-308 40 50 +41-44-308 40 60 sales.zh@leybold.com Service: +41-44-308 40 62 +41-44-308 40 60

Spain

Leybold Hispánica, S.A.

service.zh@leybold.com

C/. Huelva, 7 E-08940 Cornellá de Llobregat (Barcelona) Sales: +34-93-666 43 11 +34-93-666 43 70 sales.ba@leybold.com Service: +34-93-666 46 11 +34-93-685 43 70

service.ba@levbold.com

America

USA

Levbold USA Inc.

6005 Enterprise Drive Export, PA 15632

Sales and Service: T: +1-800-764-5369 F: +1-800-325-4353 F: +1-800-215-7782 sales.ex@leybold.com service.ex@leybold.com

Brazil

Leybold do Brasil Ltda. Av. Tamboré, 937, Tamboré Distrito Industrial CEP 06460-000 Barueri - SP Sales und Service: T: +55 11 3376 4604 info.ju@leybold.com

Asia

P. R. China

Leybold (Tianjin) International Trade Co. Ltd. Beichen Economic

Development Area (BEDA), No. 8 Western Shuangchen Road Tianjin 300400 China Sales and Service: T: +86-400 038 8989 +86-800 818 0033 +86-22-2697 4061 +86-22-2697 2017 sales.tj@leybold.com



India

Levbold India Pvt Ltd.

T-97/2, MIDC Bhosari Pune-411 026 Indien Sales and Service: T: +91-80-2783 9925 F: +91-80-2783 9926 sales.bgl@leybold.com service.bgl@leybold.com

Japan

Leybold Japan Co., Ltd. Shin-Yokohama A.K.Bldg., 4th floor 3-23-3, Shin-Yokohama Kohoku-ku, Yokohama-shi Kanagawa-ken 222-0033 Japan Sales:

+81-45-471-3330 +81-45-471-3323 sales.yh@leybold.com

Malaysia

Leybold Malaysia

Leybold Singapore Pte Ltd. No. 1 Jalan Hi-Tech 2/6 Kulim Hi-Tech Park Kulim, Kedah Darul Aman 09090 Malaysia Sales and Service:
T: +604 4020 222
F: +604 4020 221
sales.ku@leybold.com service.ku@leybold.com

Leybold Korea Ltd.

25, Hwangsaeul-ro 258 beon-gil, undang-gu, Seongnam-si, Gyeonggi-do, (7F Sunae Finance Tower) 13595 Bundang Sales: +82-31 785 1367 +82-31 785 1359 sales.bd@leybold.com

Service: T: +82-41 589 3035 F: +82-41 588 0166 service.cn@leybold.com

Singapore

Leybold Singapore Pte Ltd.42 Loyang Drive
Loyang Industrial Estate Singapore 508962 Singapore Sales and Service: +65-6303 7030 +65-6773 0039 info.sg@leybold.com

Leybold Taiwan Ltd.

ToF., No. 32, Chenggong 12th St., Zhubei City, Hsinchu County 302 Taiwan, R.O.C. Sales and Service: +886-3-500 1688 +886-3-550 6523 info.hc@leybold.com

Leybold GmbH

Bonner Strasse 498 D-50968 Cologne T: +49-(0)221-347-0 F: +49-(0)221-347-1250 info@leybold.com

